



Delivering  
Total  
Quality

Pre Qualification Manual



# WHO WE ARE



**DELTOQ** Group of Companies strengthens as market leader and possess brand image by complying to our Motto "Delivering Total Quality". We strive for a major leap forward with technical services and trading services globally. DELTOQ deliver expert Passive Fire Protection Systems (Fire Stopping), Gypsum, Painting, Ceiling, Carpentry, Building Cleaning, Mechanical, Electrical, Plumbing, Signage, Glass and Aluminum project solutions.

DELTOQ constantly strive to provide the best services available efficiently and reliably to serve the needs of our clients. As a multidiscipline engineering firm, we also bring depth of knowledge, given our board range of services that comes to bear on our design projects resulting in creative, yet functional design solutions. We create a platform for the clients to one-stop shop with us.



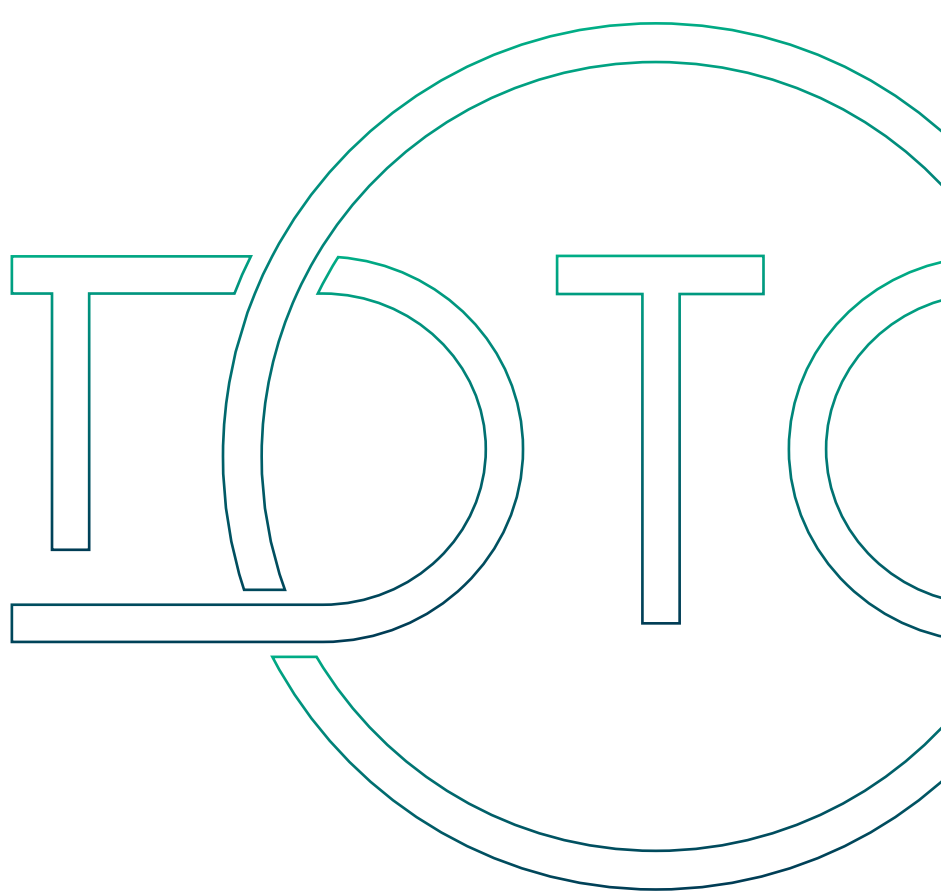
## VISION

DELTOQ the most reliable and sought for Technical Services Company in the region for the quality of execution, engagement with and understanding of client needs.

## OUR MISSION

DELTOQ will continually strive to be the best at what we do through close interaction with our clients and partners. We will keep updating our expertise, knowledge and solutions to serve our clients better each time. We would strategically align our resources as per the dynamics of the market to accomplish changing needs of our clients





## What We Do

DELTOQ undertake turnkey technical projects from apartments, private villas to residential buildings, commercial complexes, schools and shopping malls etc.

Our services start from the tendering stage of the project. We work together with contractors and clients for giving competitive prices and technical submissions for their tender bids. Our experienced estimation team will formulate very cost effective and technically sound proposals as per client's budget and specifications with no compromise on the quality standards. Upon awarding the project, our technical and design team, take control of all the design and engineering requirements of the project as per the specifications and highest technical standards. Detailed shop drawings, structural design calculations etc. are prepared prior to the production stage for the approval of the consultant and client.

Procurement is one of the key areas of any project. We allocate considerable resources while selecting the supply sources, both locally and internationally. We collaborate with most of the leading suppliers for our glasses, hardware, accessories and aluminium profiles. During the procurement stage itself, we take utmost care to ensure that the raw materials supplied to us for production are meeting the standards and specifications. Procurements, production and project management is controlled and monitored by experienced project manager and project engineers. With the help of our technically sound team, we are able to meet any deadlines of the projects with complete satisfaction of the customers.

Wherever your business premises, we have the resources to operate, maintain and manage all your technical works.



## PASSIVE FIRE PROTECTION SYSTEMS



The complexity of standards governing fire protection requires specialized expertise in system design to ensure the highest quality results meeting the UAE Fire & Life safety Code of practice. Being the approved Civil Defense Fire applicators we ensure the Total Quality is being met. From the most basic to the most sophisticated system, the purpose of each design is to protect the structure and its occupants from fire. With established systems this company leads in the design and installation of passive fire protection.

**We are also approved applicators of Hilti, Nullifier, BASF, Tremco, Fire Pro and 3M.** Our team of technically experienced Engineers installs specialist fire-stopping products which enables us to provide our clients with the best in passive fire protection **such as:**

**Fire Stopping by  
sealing and  
protecting the  
penetrations  
through Fire  
compartment  
walls/floors**

**Fire barrier  
around  
combination  
of  
penetrations  
in Fire zones**

**Fire rated  
applications  
on duct and  
all kind of pipes,  
joints and  
gaps**



# DUBAI CIVIL DEFENCE CERTIFICATE

## إدارة السلامة الوقائية - قسم إمتداد وترخيص الشركات



دولة الإمارات العربية المتحدة  
وزارة الداخلية  
الإدارة العامة للدفاع المدني - دبي  
United Arab Emirates  
Ministry of Interior  
DCD General Directorate

Tel.: 009714 2611111  
Fax : 009714 2612449  
P.O. Box 11377 Dubai  
United Arab Emirates

**للمطوارئ**  
**Emergency**  
**997**  
www.dcd.gov.ae

**ترخيص تركيب وصيانة**  
**الفئة الخامسة F (المواد المبطنة والممانعة لانتشار الحريق)**

رقم الترخيص: F46  
سنة الترخيص: 2019  
عدد التراخيص: (1-1)

تم إصدار الترخيص استناداً إلى القرار الوزاري رقم (213) لسنة 2017 ، في شأن تنظيم خدمات الدفاع المدني

اسم المنشأة	ديلتوق للخدمات الفنية ذ.م.م	رقم الرخصة	824486	رقم السجل	1388272
اسم صاحب الترخيص	حمد عبدالله عيسى بوشهاب السويدي	الجنسية	الإمارات		
أطراف الرخصة	سونام نيغيل نيغيل شوكت على	الجنسية	الهند		
رقم الهاتف	04-2296660	رقم الفاكس	04-2296660	ص.ب:	54027
عنوان الشركة	مكتب استدامه رقم B1/05 ملك ماجد محمد امين محمد كاظم - هور العنز / ديرة				
الموقع الإلكتروني	info@deltoq.com				
تأسست بتاريخ	2019/01/24	تاريخ الإصدار	2019/06/13	تاريخ الانتهاء	2020/06/13
عدد أنظمة المعتمدة	1				
عدد الفنيين وعدد المهندسين	8				

يعتمد عن/ مدير الإدارة العامة للدفاع المدني/دبي



أن تكون دولة الإمارات العربية المتحدة من أفضل دول العالم في تحقيق الأمن والسلامة

## إدارة السلامة الوقائية - قسم إمتداد وترخيص الشركات



دولة الإمارات العربية المتحدة  
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اسم المنشأة: ديلتوق للخدمات الفنية ذ.م.م  
فئة المشاريع المنفذة: حجم المشاريع: عدد غير محدد من الطوابق غير محدد المساحة

**كشف المعدات والأجهزة والمواد المعتمدة المراد تركيبها**

المواد المبطنة والممانعة لانتشار الحريق	1
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ملاحظة:

- يبلغ الإجراء العامة للدفاع المدني - دبي في حالة تغير أو تعديل في البيانات المتعلقة في الترخيص المسجل من قبل الإدارة.
- يجب على الشركة المعتمدة لدى إدارة الدفاع المدني - دبي إكمال الترخيص مسبقاً بالمعامل الخاص بالمعدات المعتمدة والصيانة من قبل الإدارة العامة للدفاع المدني.
- في حال إلغاء أو إنهاء عمل المهندس أو الفني لدى الشركة المعتمدة أثناء سريان تاريخ الترخيص المسجل من قبل الإدارة العامة للدفاع المدني - دبي يجب إبلاغ الإدارة رسمياً وتقديم بطاقة المهندس أو الفني الأصلي - يجب تقديم نسخة من إلغاء الإقامة.

يعتمد عن/ مدير الإدارة العامة للدفاع المدني/دبي



أن تكون دولة الإمارات العربية المتحدة من أفضل دول العالم في تحقيق الأمن والسلامة

## GLASS & ALUMINIUM & METAL WORKS

DELTOQ provide supply and installation in stainless steel, aluminium, glass and other decorative metals such as Brass, Bronze and Copper. Our metal fabrication products include stainless steel railings, claddings, window grills, staircases, fences, gates and entrances, non-fire rates metal doors, cycle stands and metal decorative works

**Our glass, mirror and aluminium works include mainly**



- Glass wall cladding
- Spider glazing's and point fixed glazing's.
- Back painted glass
- Design glass works, etched glass, stained glass, fused glass
- Shower partitions and shower doors
- Skylights and glazed domes
- Hand railing-stair case and balcony
- Stainless steel hand railings
- Louvers and claustra
- Aluminium composite panel cladding
- Canopy
- Curtain wall-(conventional curtain wall and structural glazed curtain wall)
- Aluminium doors (thermal break and non-thermal break)
- Windows (thermal break and non-thermal break)
- Sliding windows
- Hinged windows
- Tilt and turn windows
- Fixed windows
- Frameless glass partitions
- Frameless glass doors
- Sliding doors
- Automatic sliding doors



**GLASS & ALUMINIUM  
& METAL WORKS**



## GYPSUM, FALSE CEILING & PAINT WORKS

Gypsum partitions and walls are constructed using lightweight materials, which can give rise to significant savings in structural design compared to masonry alternatives. Gypsum board has a number of outstanding advantages

**Fire resistance | Durability | Easy to install | Sound Proof**



We do all types of Gypsum works including gypsum acoustic ceiling works, wall works & partitions, gypsum patterns & cornice, pillar columns & capitals. We offer full range of lightweight gypsum partition and wall systems for apartments, schools, retails, restaurants, hospitals, offices, warehouses and industrial sectors. We provide an extensive range of specialist wall Painting Services. We undertake Resi-dential, Commercial and Industrial jobs. Our skilled painters ensure the job completed professionally, timely and cost effective.

DELTOQ displays the company's flexibility by offering our services by day or on a pro-ject-based operation from a single painter to a crew of painters as per client's require-ments.

**We are on the same page if you are looking for professional painters with hassle-free service.**

### **DELTOQ ensure**

- We use best quality paint and equipment
- Free color consultation
- We consider all personal and asset safety aspects
- Cleanliness of the property upon completion
- Our service exceeds your satisfaction





**GYPSUM, FALSE CEILING  
& PAINT WORKS**



# I INTERIOR WORKS



## 1. RESIDENTIAL

- Villa interior / exterior design
- Landscape design
- Sauna and swimming pool design
- Kitchen design
- Flooring design
- Bedroom design
- Dining room design
- Living room design

## 2. COMMERCIAL INTERIORS

- Office designs
- Retail designs
- Restaurant design
- Entrance design
- Exhibition stands
- Kiosks
- Flooring design

## 3. INDUSTRIAL INTERIORS

- Ware house
- Mezzanines
- Fabrications
- Ceilings
- Industrial racks
- Wirings
- Design & approval

## 4. LUXURY PROJECTS

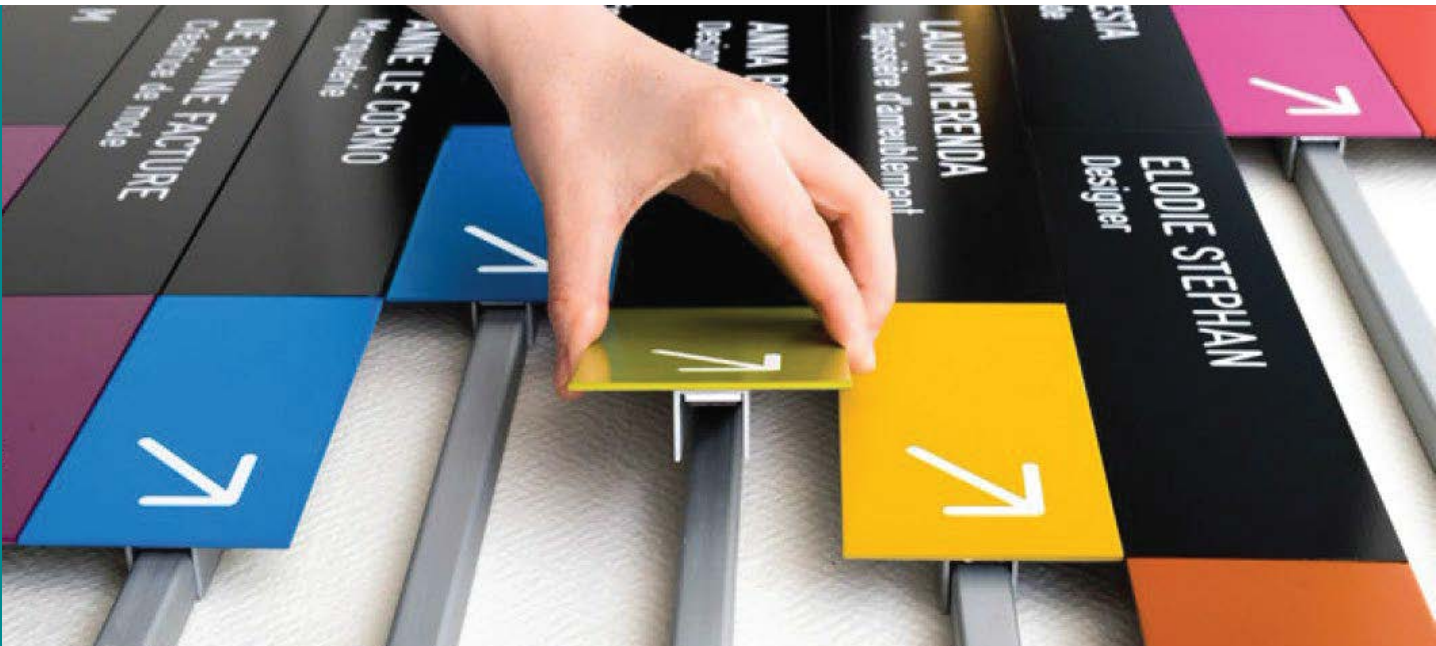
- Home theatre design
- Majlis interiors
- Luxury villas
- Pent house
- Landscapes



**INTERIOR WORKS**



# | SIGNAGES



## **EXTERNAL SIGNAGE**

- 3D letter Outdoor
- Flex face signs
- Pylon Signs & Totems
- External Fascia
- Roof Top Signs

## **DIGITAL SIGNAGE**

- Video Wall
- LED Screens
- Digital Menus
- Touch Screen Directory
- Computerized Directory

## **RETAIL SIGNAGE**

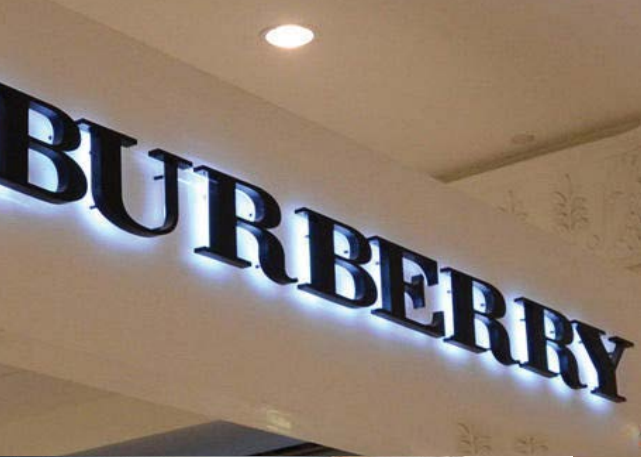
- 3D Solid Acrylic Letters
- 3D Acrylic Molded Letters
- 3D Letters Animated
- 3D Stainless Steel Letters

## **INTERNAL SIGNAGE**

- Internal Signs
- Modular Signs – Infonorm
- Way Finding Signage

## **OTHER SIGN PRODUCTS**

- ACM Cladding jobs
- Signage care & Maintenance
- Solar Powered Signs



## I CARPENTRY AND JOINERY WORKS



We also offer complete renovation and contracting services. We work with our clients to understand their vision, from the most thorough renovation to the smallest repair job. We delight in offering all of clients, regardless of the size of the project, knowledgeable advice and service. We believe, that regardless of budget, every client should be able to access true craftsmanship and be able to maintain the character of their homes or offices.

- Custom cabinetry
- Office furnishing
- Custom pieces and freestanding furniture
- Doors and gates
- Kitchens, playrooms and storerooms.
- Stairs, porches and windows.



**CARPENTRY AND JOINERY WORKS**



## I MAINTENANCE WORKS



### **(PLUMBING, ELECTRICAL, NETWORKING, TILE)**

The MEP activities include the design, engineering, supply, installation and commissioning of HVAC, plumbing, firefighting and electrical systems.

Our engineers design for diverse projects and clients. Each of our engineers is given the opportunity to lead projects and be a core team member. Working on many types of tasks in a variety of capacities helps each team member to build a deep knowledge base. They learn how to design flexible solutions that work for the present and the future. Therefore, they can help you strike just the right balance between performance and cost. Our teams can provide you with assessments recommend alternatives and work with you to design high-functioning systems to fit your specific needs.

Each of our engineers also works diligently to build and maintain relationships with lighting and power vendors as well as local jurisdictions. Close ties help our engineers stay informed about the latest trends and technologies. They also help us finish your job more efficiently. We can assist you in placing your large transformer in a tight urban area, for example. We use our knowledge, research and community involvement to create environments that are highly functional, safe and aesthetically pleasing.

During a project, we work closely with you and take you through our proven process:

Our plumbing engineers design systems with your “whole building” in mind to help you avoid surprises. From determining tap size, to coordinating with civil engineers, in deciding the location of incoming utilities, we carefully orchestrate your plumbing solutions to integrate with your overall plan. We look at project objectives, materials and designs from many different angles to get it right. Our engineers ensure that water and energy are used efficiently, that thorough fire protection and broad pollution systems are established and that your overall site is sustainable. We provide high-functioning systems to meet your specific needs as well as assist you in conserving natural resources.



## **Building And Property Small Works Maintenance**

- Painting and Decorating
- Plumbing and Heating
- A 24 hour Window and Boarding up services and return re-glazing visits
- Building services contracts
- Refurbishment Projects

## **We Offer Electric Repairs Services Throughout The Dubai Area.**

- Internal lamping maintenance and repairs
- External high level street lighting and estate lighting maintenance and repairs
- Small works repairs to locks, doors, and other services

## I BUILDING CLEANING SERVICES



We understand the significance of having a spotless and healthy working environment to keep your representatives safe and happy, to improve efficiency, and to inspire customers who walk into your office. Our dependable cleaning services will keep your premises clean and gleaming.

We are one stop solution for all your cleaning needs, regardless of whether it is a small office or IT Park, Business Centre, retail Shop, factory, hotel, hospital, apartment or a small house. You require daily cleaning and we offer professional cleaning according to your need.

We're happy to say that when you work with us, high – quality service at a value that doesn't burn your pocket is possible.

We are known for our quality in building cleaning services in Dubai. All our employees are highly trained and experienced in the field of commercial cleaning, we also do reference checks to guarantee that we send just reliable individuals to our customers' premises.

We deliver high-quality results by using the best cleaning techniques, tools and accessories.

We can customize the cleaning schedule to your prerequisites. Regardless of whether you need a day to day housekeeping, monthly cleaning, or yearly upkeep, we can get it done for you

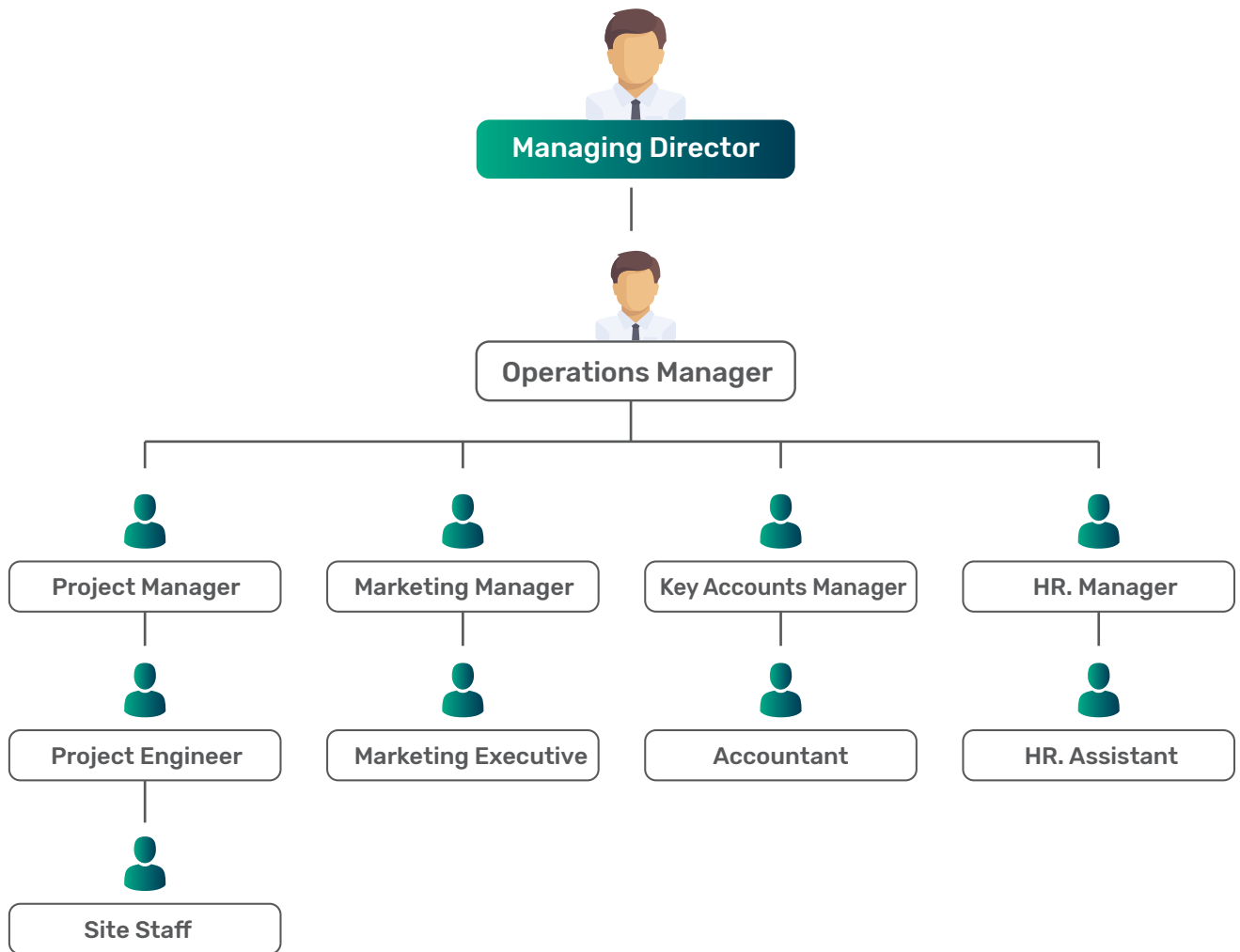
## I OUR CLIENTS



We have expertise in handling big corporate works to luxurious villa projects and refurbishment works of the existing ones. Some of our major clients are



# I ORGANIZATIONAL CHART



PROJECT TEAM

# COMMERCIAL LICENSE



حكومة دبي  
GOVERNMENT OF DUBAI



اقتصاد دبي  
DUBAI ECONOMY

## رخصة تجارية Commercial License

**تفاصيل الرخصة / License Details**

License No.	824486	رقم الرخصة	
Company Name	DELTOQ TECHNICAL SERVICES L.L.C	اسم الشركة	ديلتوك للخدمات الفنية ذ.م.م
Trade Name	DELTOQ TECHNICAL SERVICES L.L.C	الاسم التجاري	ديلتوك للخدمات الفنية ذ.م.م
Legal Type	Limited Liability Company(LLC)	الشكل القانوني	ذات مسؤولية محدودة
Expiry Date	23/01/2021 تاريخ الإنتهاء	Issue Date	24/01/2019 تاريخ الإصدار
D&B D-U-N-S ® N	0 الرقم العالمي	Main License No	824486 رقم الرخصة الأم
Register No.	1388272 رقم السجل التجاري	DCCI No.	315202 عضوية الغرفة

**الأطراف / License Members**

Share / الحصص	Role / الصفة	Nationality / الجنسية	Name / الاسم	No./رقم الشخص
	Manager / مدير	India / الهند	سونام نيجيل نيجيل شوكت علي SONAM NIJIL NIJIL SHOWKATH ALI	743338

**نشاطات الرخصة التجارية / License Activities**

False Ceiling & Light Partitions Installation	تركيب الأسقف المعلقة و القواطع الخفيفة
Carpentry & Flooring Contracting	اعمال النجارة وتركيب الارضيات
Plumbing & Sanitary Contracting	اعمال التمديدات والتركيبات الصحية
Fire Fighting Safety Equipment Installation	تركيب معدات السلامة واطفاء الحريق
Air-Conditioning, Ventilations & Air Filtration Systems Installation & Maintenance	تركيب أنظمة التكييف والتهوية وتنقية الهواء وصيانتها
Fire Retardant Lining Materials Installation	تركيب المواد المبطنة والممانعة لإنتشار الحريق
Electrical Fittings & Fixtures Services	اصلاح التمديدات والتركيبات الكهربائية
Floor and wall Tiling Works	اعمال تليط الارضيات والحوائط
Building Cleaning Services	خدمات تنظيف المباني والمساكن
Plaster Works	اعمال البلاستر
Painting Contracting	اعمال الاصباغ والدهانات

**العنوان / Address**

Phone No	تليفون	P.O. Box	صندوق بريد
Fax No	فاكس	Parcel ID	رقم القطعة
Mobile No	هاتف متحرك		مكتب 103 - ملك سعيد ثاني خلف ال ثاني - القصيص 2

Print Date 19/02/2020 14:09 تاريخ الطباعة

Receipt No. 13474427 رقم الإيصال

يمكنك الآن تجديد رخصتك التجارية من خلال الرسائل النصية القصيرة، أرسل رقم الرخصة إلى 6969 (دو/اتصالات) للحصول على إذن الدفع.  
Now you can renew your trade license by sending a text message (SMS). Send your trade license number to 6969 (Du/ Etisalat) to receive payment voucher.

وثيقة إلكترونية معتمدة وصادرة بدون توقيع من دائرة التنمية الاقتصادية. لمراجعة صحة البيانات الواردة في الرخصة برجاء زيارة الموقع [www.dubaied.gov.ae](http://www.dubaied.gov.ae)  
Approved electronic document issued without signature by the Department of Economic Development. To verify the license kindly visit [www.dubaied.gov.ae](http://www.dubaied.gov.ae)

# MEMBERSHIP CERTIFICATE

غرفة دبي  
DUBAI CHAMBER

## شهادة تسجيل العضوية Membership Certificate

License no.	824486	رقم الرخصة	824486
Membership no.	315202	رقم العضوية	315202
Registration no.	1388272	رقم السجل التجاري	1388272
Trade Name	DELTOQ TECHNICAL SERVICES L.L.C	الاسم التجاري	دلتوق للخدمات الفنية ذ.م.م
Legal Status	Limited Liability Company(LLC)	الشكل القانوني	ذات مسئولية محدودة
Activity	Fire Retardant Lining Materials Installation * Air-Conditioning, Ventilations & Air Filtration Systems Installation & Maintenance * Plumbing & Sanitary Contracting * Fire Fighting Safety Equipment Installation * Floor and wall Tiling Works * Painting Contracting * Carpentry & Flooring Contracting * False Ceiling & Light Partitions Installation * Electrical Fittings & Fixtures Services * Plaster Works * Building Cleaning Services	نوع النشاط	تركيب المواد المبطنة والمعلقة لإنتشار الحريق * تركيب انظمة التكييف والتهوية وتنقية الهواء وصيانتها * اعمال التنديدات والتركيبات الصحية * تركيب معدات السلامة وامتلاء الحريق * اعمال تليط الارضيات والحوائط * اعمال الاصباغ والدهانات * اعمال النجارة وتركيب الارضيات * تركيب الأسقف المعلقة والقوامع الخفية * اصلاح التنديدات والتركيبات الكهربائية * اعمال البلاستر * خدمات تنظيف المباني والمساكن
Member Since	24/01/2019	تاريخ الإنتساب	24/01/2019
Date of Issue	24/01/2019	تاريخ الإصدار	24/01/2019
Expiry Date	23/01/2021	تاريخ الإنتهاء	23/01/2021

### Remarks

This certificate shall be invalid in case of any alteration without chamber's authorization

For online verification of this Certificate, please visit our website  
<http://www.dubaichamber.ae/verify>

غرفة تجارة وصناعة دبي  
Dubai Chamber of Commerce & Industry

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### الملاحظات

تعتبر هذه الشهادة لاغية في حال أي كسب أو تعديل عليها دون  
اعتماد ذلك من الغرفة

للتأكد من صحة بيانات الشهادة يرجى الرجوع إلى موقع الغرفة  
<http://www.dubaichamber.ae/verify>



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